Quality Assurance

Quality Assurance focuses on objective measures of Transportation Service Provider (TSP) performance. This effort, separate from the customer-satisfaction-driven traffic-distribution method, will monitor and impact TSP performance and participation at the program level.

Submit a question to the Ouality Assurance group

Any and all information submitted will be considered non-proprietary and may be released to the public. This site is for educational and informational purposes only. The Government reserves the right to respond or withhold response as appropriate.